



Service Bulletin

TECHNICAL

Subject: Voice Recognition/Voice Command Poor or Erratic Performance

Attention: This Bulletin also applies to any models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick, Chevrolet, GMC	Enclave, Traverse, Acadia with UE1	2016	2016	SOP 2016	1GNKVKHD7G J156136	All	All

If you encounter a vehicle with this condition, please refer to Service Update #15663.

Version	2
Modified	December 10, 2015 – Removing Condition and Cause sections and referring dealers to Service Update #15663.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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